



Complaints Procedure

In the event that any member feels that he or she has suffered discrimination in any way, or that the Club Policies, Rules or Codes of Conduct have been broken, they should follow the following procedure

1. Report the matter to the Club Secretary or another Committee Member.
Your report should include:
 - Details of the incident and when and where it took place.
 - Any witness statement and names.
 - Details of any others who have been treated in a similar way.
 - Details of any previous complaints relating to the incident.
 - A preference for a suitable solution to the incident.
2. The Club's Management Committee will sit for any hearings that are requested.
3. If a person is found to have broken the Club's Policies, Rules or Codes of Conduct, the Club's Management Committee will have the power to:
 - Warn as to future conduct.
 - Suspend from membership.
 - Remove from membership.
4. In the event of any member feeling they have been unfairly treated after following the Complaints procedure, they may refer the matter to the Derbyshire County Football Association.